

# 2023 IPEIA Conference & Exhibition App

App Sponsored by Avalanche Integrity



## Manual – How to Use the App



Please note, images have been used from an Apple iPhone X device. Views may differ from using different models or with an Android device. App processes will remain the same.

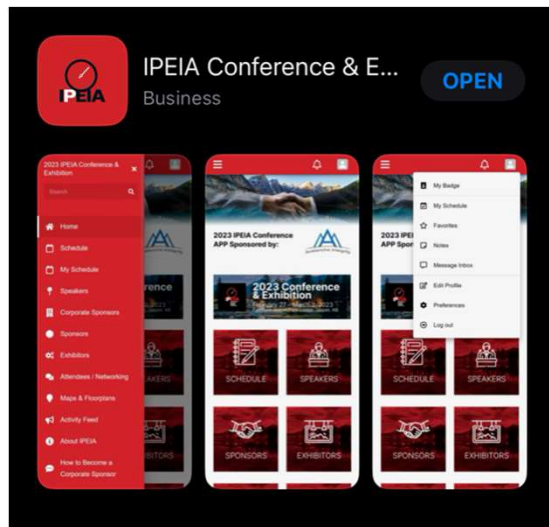
# Download the App

## Visit the Apple Store



Download on the  
App Store

- searchable under **'IPEIA'**
- select **'Get'**
- select **'Open'**

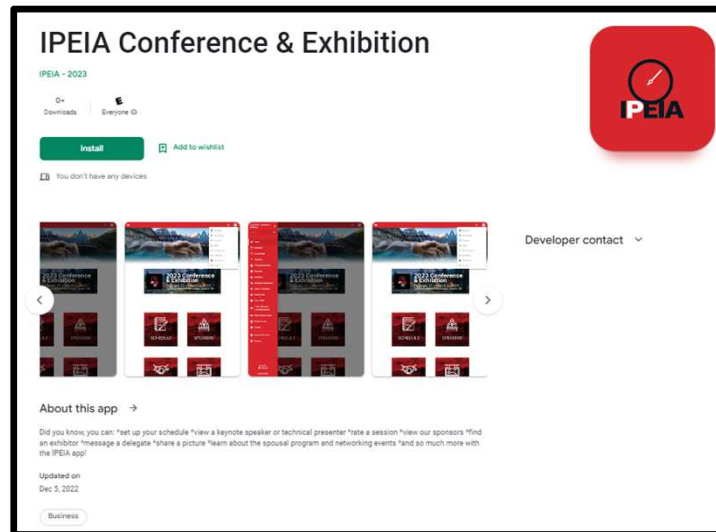


## Visit Google Play

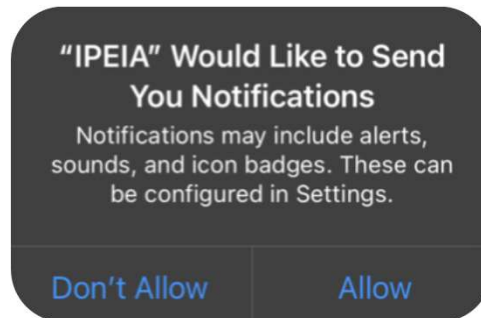


ANDROID APP ON  
Google play

- searchable under **IPEIA**
- select **'Install'**
- select **'Accept'**



# Let's Get Started!



- Select the IPEIA icon to open the app
- **'Allow'** IPEIA to send you Notifications. This way you don't miss any announcements and alerts sent out regarding the 2023 IPEIA Conference & Exhibition in Jasper, AB! You may change your *Push Notifications* at any time in your *Preferences*.

# Login to the App



The image shows a mobile app login screen for the IPEIA 2023 Conference & Exhibition. At the top is a red circular logo with a white clock face and a red hand. Below the logo, the text "IPEIA" is in large red letters, followed by "2023 Conference & Exhibition" in smaller red letters. Below that, the dates "February 27 – March 2, 2023" and the location "Fairmont Jasper Park Lodge, Jasper, AB" are listed in white. A white welcome message "Welcome to IPEIA's 2023 Conference & Exhibition!" is centered. Below this is a white input field with a red envelope icon and the text "Enter your email to sign up or log in". A red "Continue" button is positioned below the input field. At the bottom, it says "Powered by eventmobi" with the eventmobi logo.

***\*To use the app, users must be registered for the 2023 IPEIA Conference & Exhibition***  
<https://www.ipeia.com/registration/>

- To login, enter the email in which the registration for the conference was completed with
- Select '**Continue**'
- You will be directed to create a password

*\*Please read our Privacy Policy to see how your information is used (select 'Click for more information' to view*

- select '**Continue**'
- select your '**Timezone**'
- select 'Continue'

# Troubles Logging In?



- **Receive the error message:** *"The email address you entered is not permitted to access this event. Make sure to log in with the email registered for 2023 IPEIA Conference & Exhibition."*

-You must be registered for the Conference to access the app. You must use the email address used to register for the Conference to enter the app.

-Contact [admin@ipeia.com](mailto:admin@ipeia.com) for further issues logging in

- **Forgot your password?**

-select *Forgot Password to reset: an email will be sent to your Conference registration email account to reset your password*

-select *Log in using a one-time code instead: an email will be sent to your Conference registration email account with a code\* to enter into the app (\*one time use)*

# Change Your Time zone

Preferences

Push Notification

Event Notification  
Receive push notifications from the Event Organizer. ☒

Participant Listings

Participant Sort Order  
Sort by last name ▼

General Settings

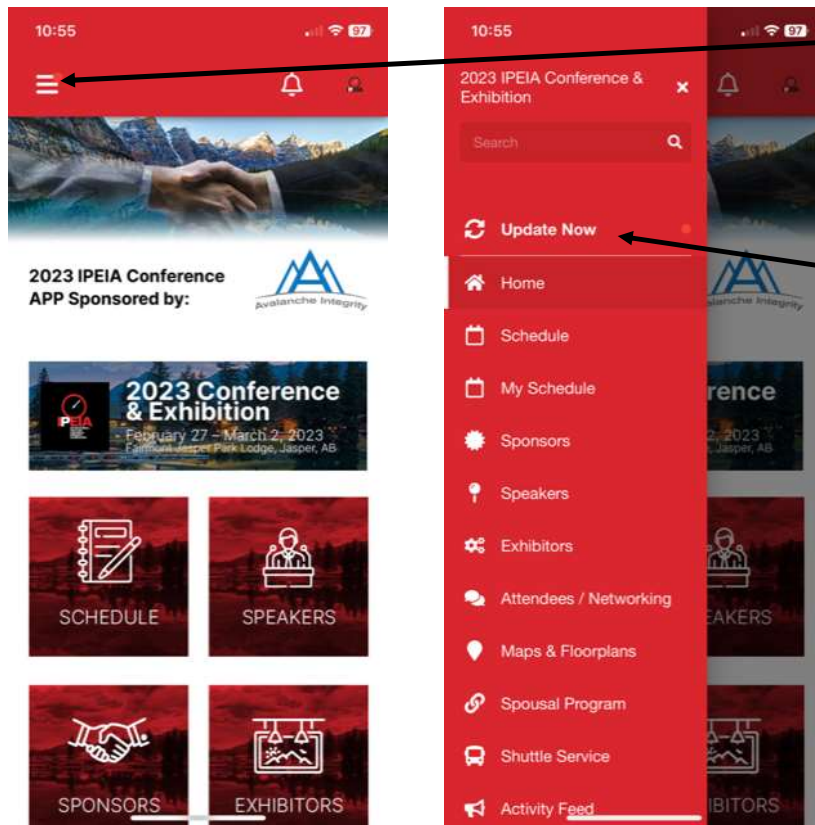
Timezone  
America - Denver ▼

Request Event Profile Deletion >

Save

- Select your profile icon in the top right corner of the app.
- Profile icon > Preference> General Settings > select Event Time zone (America – Denver GMT-07:00)
- If you are coming to the conference from another time zone, your device will send an alert allowing you to update this automatically
- Please note, we cannot edit this time preference for you. It can only be changed within your own device's app settings

# App Not Working?

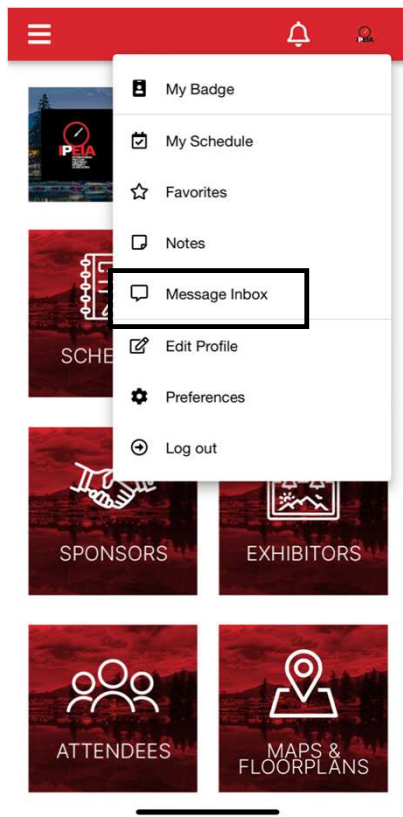


If you find your app isn't fully working, we recommend checking for updates. New app updates are indicated by a red dot on the menu dropdown

• Select *Update Now*

Still not working? Ensure your device has the latest iOS update and that you have downloaded the latest edition of the app from your app store

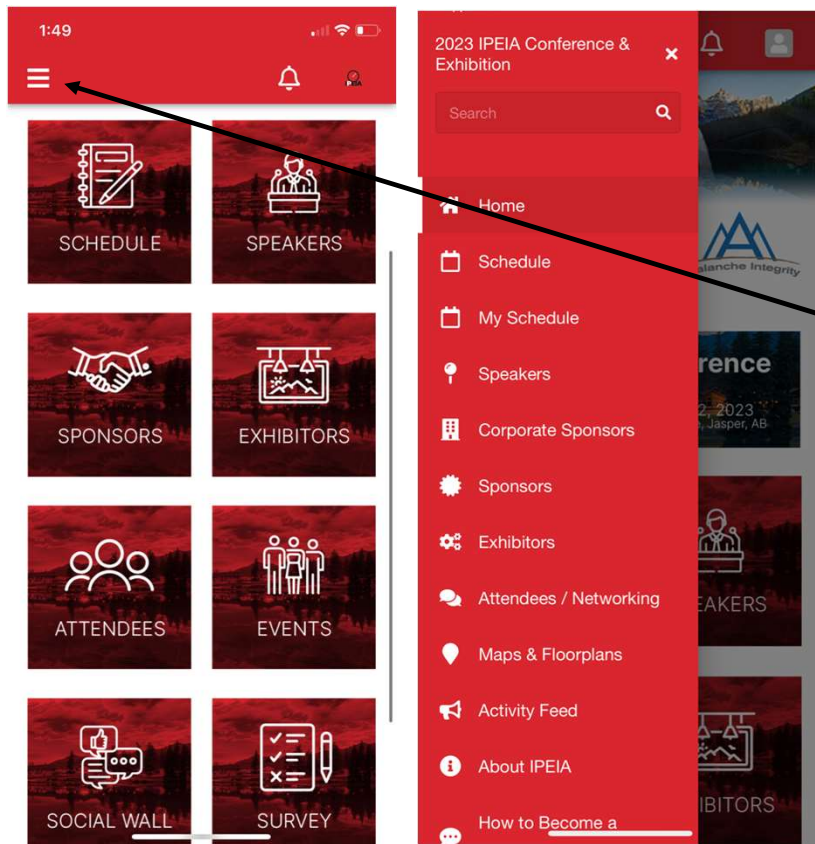
# Announcements / Alerts



- Announcements and Alerts will be sent out within the app leading up to, throughout, and following the conference. These are very important messages sent out directly from IPEIA about events happening at the conference, Sponsorship/Exhibitor information, and safety/weather alerts, etc.
- Announcements and Alerts are delivered through a push notification to your device, from the app, and as an email\* to you (\*if set as a preference)
- You can view all, by selecting your Profile icon > *Message Inbox*
- Settings for notifications can be changed within your Profile icon > *Preferences*
  - Emails: to no longer receive, toggle off *Event Emails*
  - Push Notifications: to no longer receive, toggle off *Event Notifications*



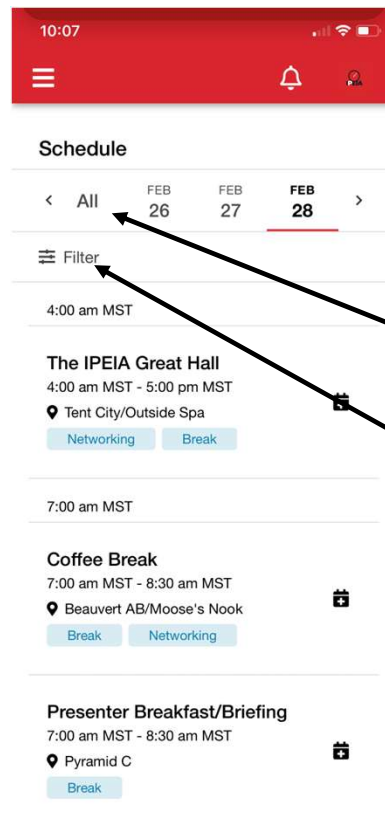
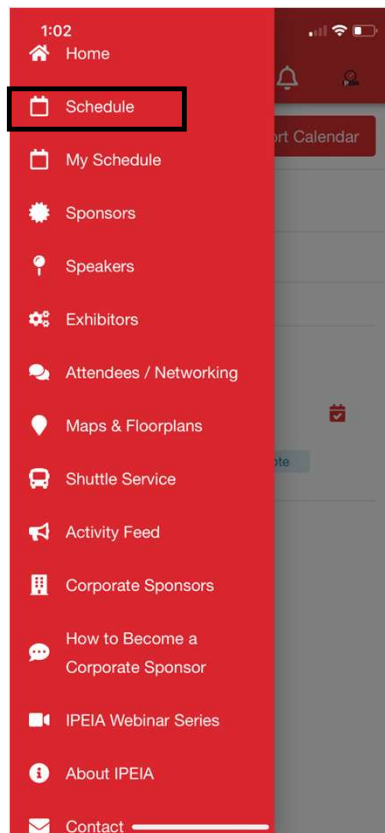
# Navigating the Side Menu



- The side menu is the main navigation point for everything within the app.
- Select the ☰ on the left side of the virtual space to expand the navigation menu.



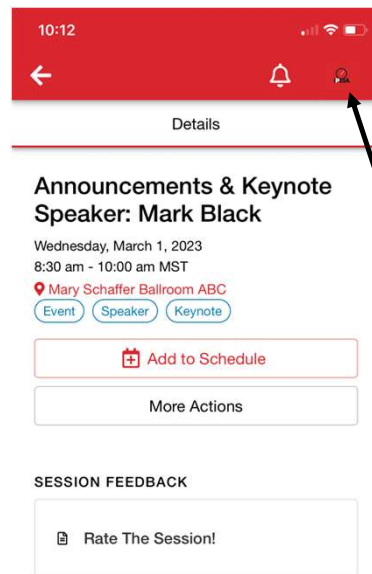
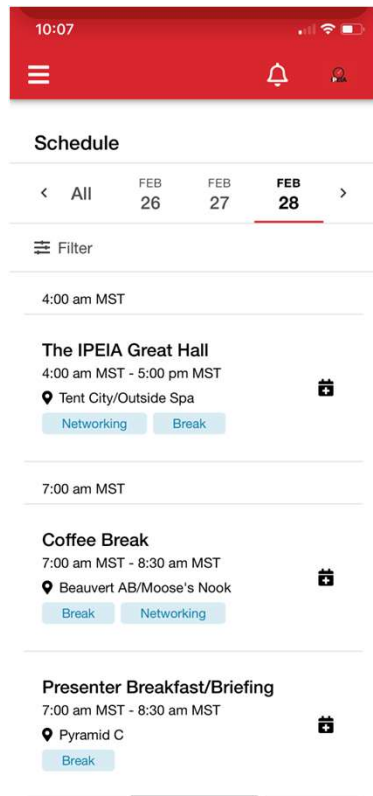
# The Schedule





- The *Schedule* includes all of the Conference sessions.
- The *Schedule* can be found via the homepage widget or within the left side menu. You can sort by Time or by Filter (also known as *Tracks*).
  - To sort by time: View 'All' of the *Schedule* at once or by date
  - To Filter: *Tracks* are an easy way to see an entire grouping for a session type. Select 'Filter', then select the boxes for the *Tracks* wanting to be viewed, then select 'Apply'. To undo, select 'Clear Filter'.



# Customize Your Personal Schedule



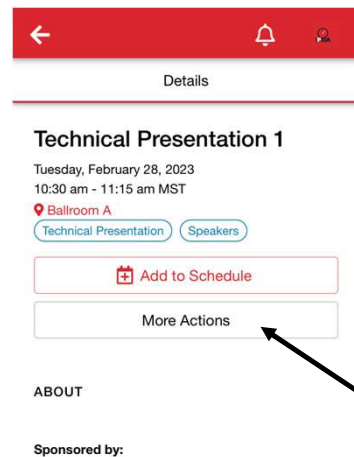
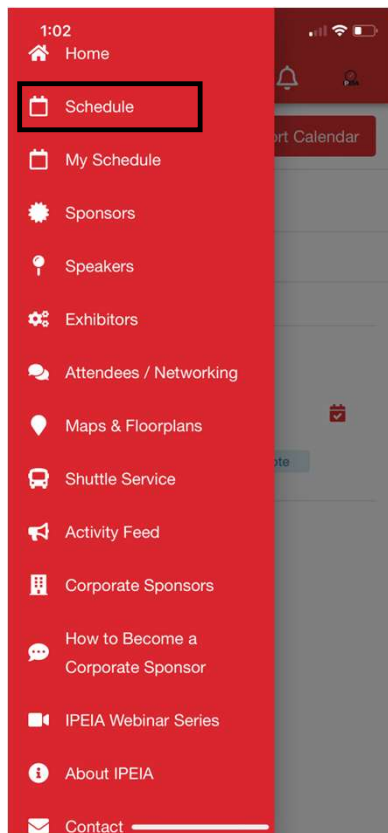
## 2 Ways to add events to your personal schedule

1. From the main Schedule, select the  icon. A message will appear confirming it has been added.
2. Select the event from the schedule, then within the event details, select the  button. A message will appear confirming it has been added.

To view your personal schedule, select your profile icon at the top right corner of the screen. From the drop-down list, select *My Schedule*. You may also access your *My Schedule* from the left-hand side menu. View your personally chosen scheduled events from here or choose the option to Export Calendar. By selecting this options, it will link and open to your device's personal calendar for adding.



# View the Technical Presentations & Keynotes



Access the 2023 Conference Technical Presentations and Keynotes through the Schedule left side menu or homepage widget

- Select the event from the schedule you wish to learn more about
- Here you will find the Technical Presentation names, information on the Presenters/Keynotes, when and when the event is happening and the Abstract/Presentation summaries
- Don't forget to check out our valued Sponsors!
- Can't miss it? Don't forget to select *Add to Schedule*
- Select *More Actions* to tweet about this event or add notes for your future reference

# Session Feedback Ratings

## SESSION FEEDBACK

 Rate The Session!



### Rate The Session!

Answers cannot be changed once they are submitted.

Question 1 of 1

Rate 1-5



Submit

We want YOUR feedback!

Following a Technical Presentation, Student Poster, and Keynote, within the scheduled event, select *Rate The Session* on event page.

Provide your ratings by selecting the number of stars you prefer

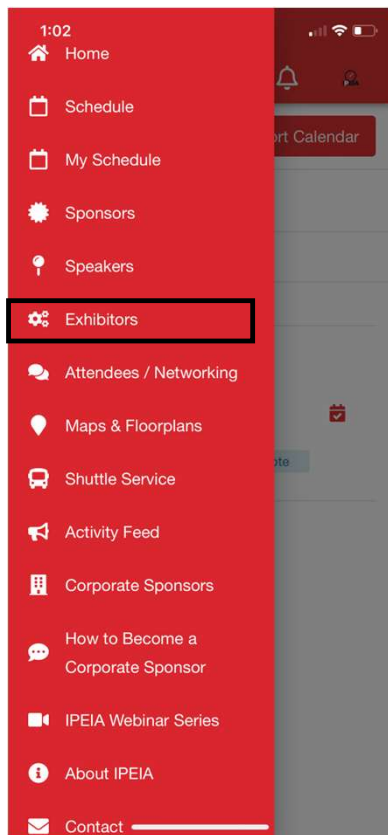
1- Poor

5- Outstanding

Then select *Submit*



# Explore The Exhibition & its Exhibitors Part 1 of 2



Search This Section

View the Exhibitors by selecting the widget icon, or by entering through the left side menu

- Search for companies
- Learn more about the Exhibitors by reading through their company overviews and connecting to their websites by selecting the links

★ Add to Your Favorites

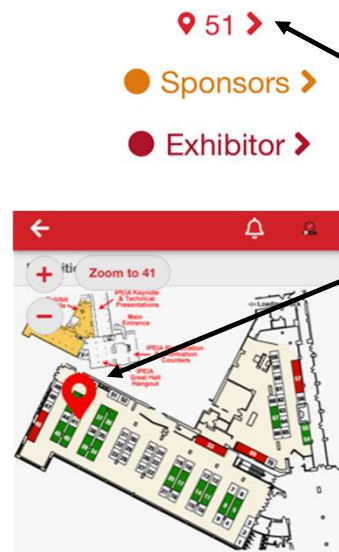
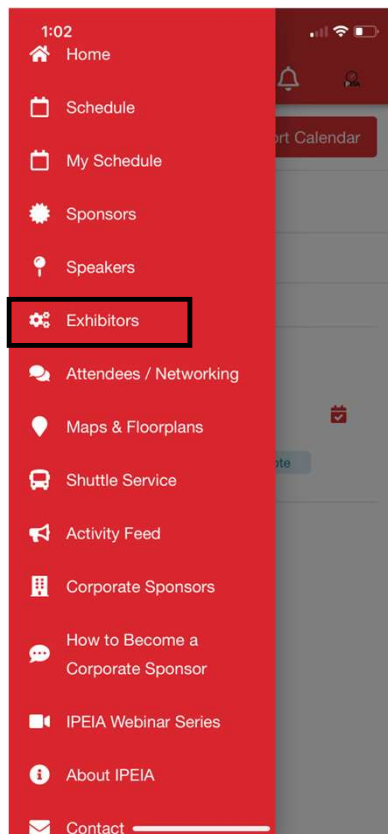
📝 Add Your Notes

Select to add Exhibitors to your *Favourites*

Select to add notes about Exhibitors for future reference



## Explore The Exhibition & its Exhibitors Part 2 of 2



View where on the Exhibition Floorplan Exhibitors are located by selecting their booth #

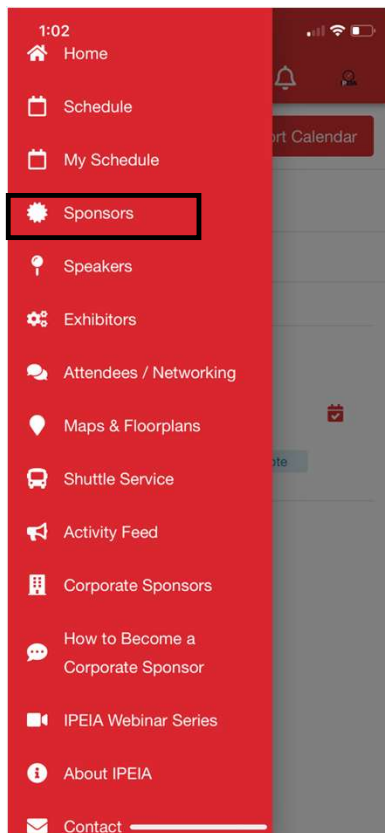
The location icon will indicate where on the map the Exhibitor's booth is located

The Exhibitor Floorplan is also viewable through the left-hand menu *Maps & Floorplans* and through the homepage widget





# View the 2023 Conference Sponsors



From the left-hand side menu, or using the Homepage widget, view our 2023 Conference Sponsors!

☆ Add to Your Favorites

📝 Add Your Notes

← Select to add them to your *Favourites*

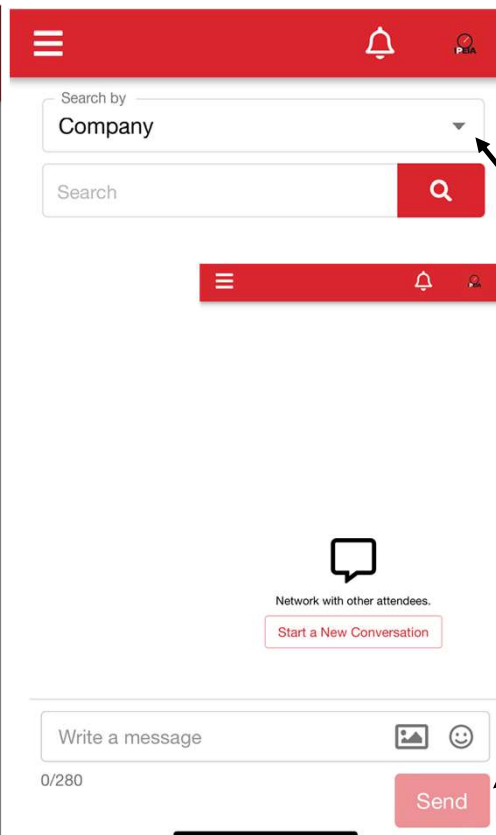
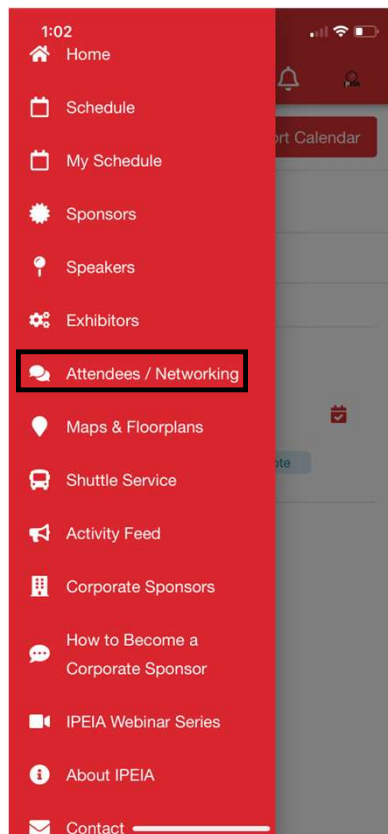
← Select to add notes for future reference

- Read sponsor profiles to learn more about them as a company
- Select their link to connect to their website, to contact them
- Review their profile to find out more about their presence at the conference





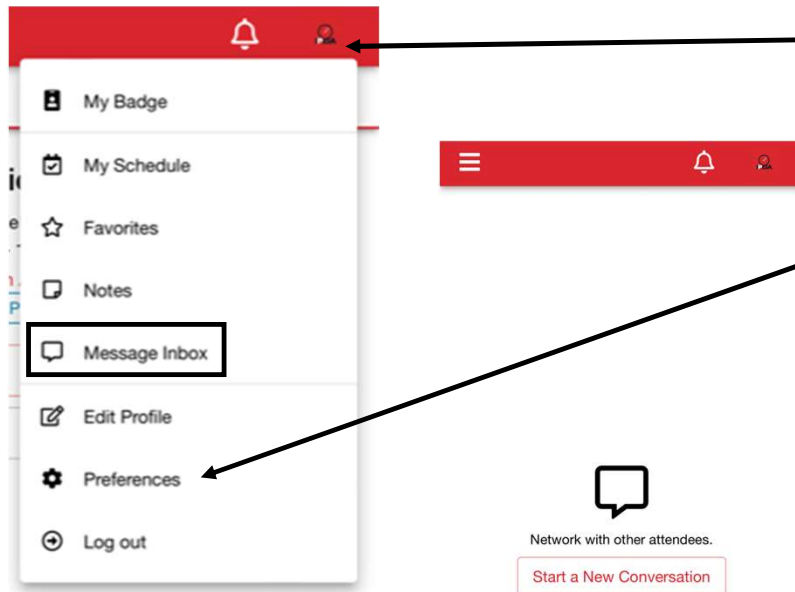
# Networking – Messaging Part 1 of 2



- To send a message, select *Attendees/Networking* from the left side menu or from the homepage widget *Attendees*
- Search for contacts by *First & Last name, Title, or Company*
- Select the contact from the list you wish to message
- Alternatively, you may select your profile icon from the top right corner of the screen, select *Message Inbox*, then select *Start a New Conversation*. This will take you to *Attendees/Networking* section.
- Type your message then select *Send* button



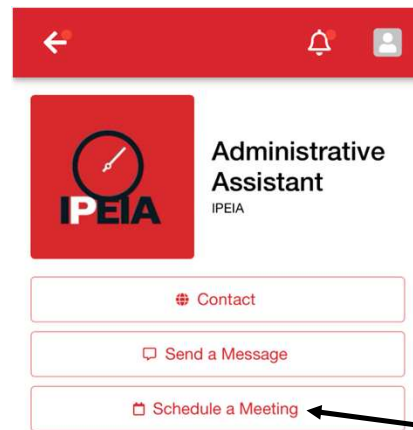
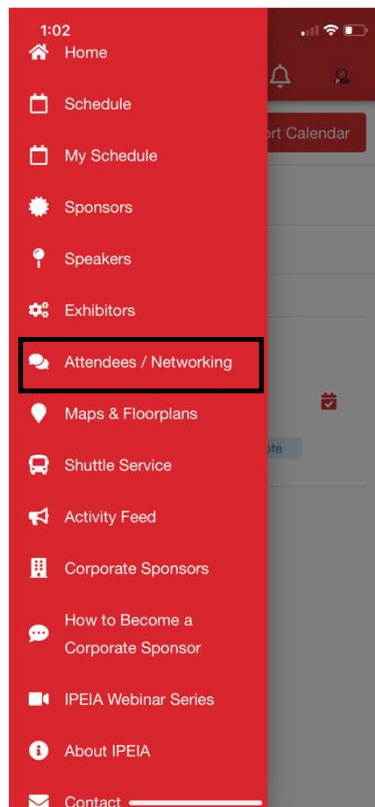
# Networking – Messaging Part 2 of 2



- To check your messages, select your profile icon from the top right corner of the screen
- Select *Message Inbox* from the drop-down list
- You may disable email notifications and messaging (the ability for other delegates to message you within the app) through your *Preferences*



# Networking – Schedule a Meeting Part 1 of 3



- Select Attendees /Networking from the left hand menu
- Search by First & Last Name, Title (note: not all contacts have personally added this field to their profiles), or Company
- Select the contact from the list you would like to schedule a meeting with

• Select *Schedule a Meeting*

*\*\*Please note, email notifications for sending/receiving meeting invitations can be changed in your Profile Icon > Preferences*

*\*\*To disable Messaging & Meeting invitations from being sent to you, toggle off the option in your Profile Icon > Preferences*



# Networking – Schedule a Meeting Part 2 of 3

## Suggest a Meeting

Title (required)

Meeting - Administrative Assistant

Date

02/28/2023



Start Time

11:15 AM



End Time

11:30 AM



Location

The Great Hall

Note

Add a message

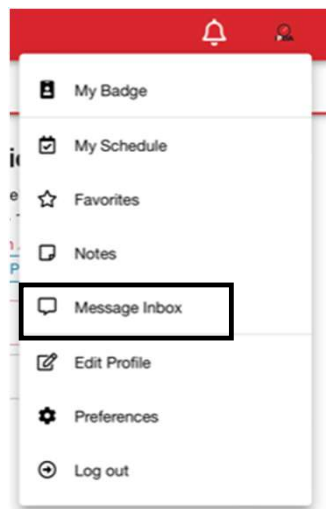
Cancel

Send Invite

- Suggest a Meeting:
  - edit *Title (required field)*
  - select *Date* of meeting
  - select *Start & End Time* for meeting
  - enter the *Location* for the meeting (this is a typed field, to your preference)
  - add a *Note* (optional)
  - select *Send Invite*
- a notification will be sent to the contact you suggested the meeting to





# Networking – Schedule a Meeting Part 3 of 3



Decline Accept

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See you there !  

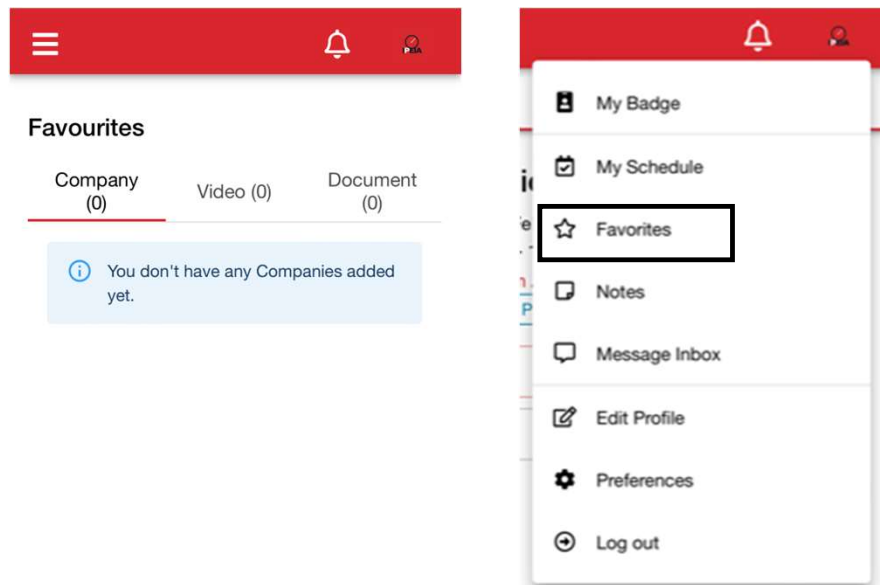
15/280

Send

- **Follow-up on invitations** by selecting your profile icon, then your *Message Inbox*
  - unanswered invitations will show as *'Awaiting response...'*
- **Received an invitation?** (displayed in *Message Inbox*)
  - select the invitation, then select *Decline / Accept*. You may also enter a message you would like to include (optional)
  - Decline: a message will be sent to the invitee stating the invitation has been declined
  - Accept: a message will be sent to the invitee stating the invitation has been accepted. You may view your accepted meetings by selecting your profile icon, then selecting *My Schedule*
  - Cancel a Meeting: enter the calendar event through *My Schedule*, select *Cancel Meeting*, confirm cancellation. An update will be send to the other person.

# View Your Favourites

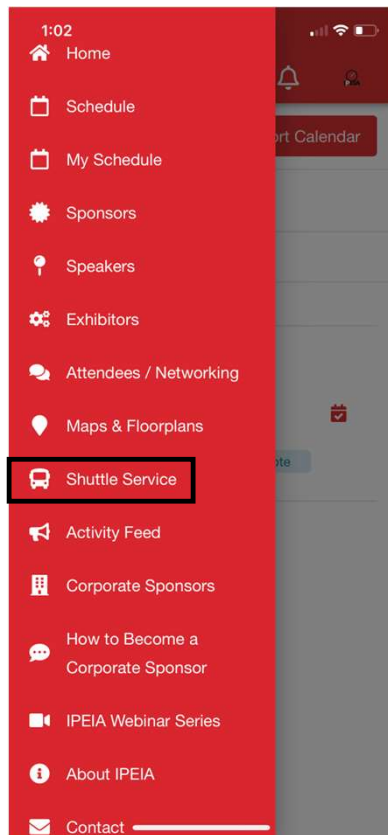
☆ Add to Your Favorites



Collect a network of contacts using this useful tool

- Select the star icon ☆ to add a contact to your *Favourites*
- Access your *Favourites* by selecting your profile icon, and then selecting *Favourites*

# View the Shuttle Service

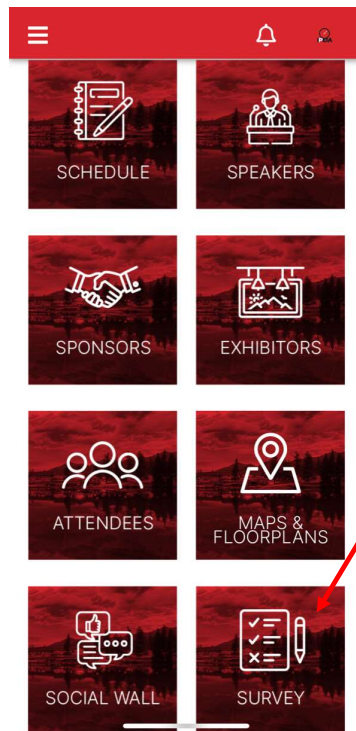


To view the IPEIA Conference Shuttle Schedule, select the option from the left-hand menu. This will link you directly to our website where the shuttle schedule and additional information can be found.

Can also be viewed by visiting  
<https://www.ipeia.com/shuttle-service/>



# IPEIA Conference Feedback - Survey



Like something – didn't prefer – want to see more??

We want to hear from you!

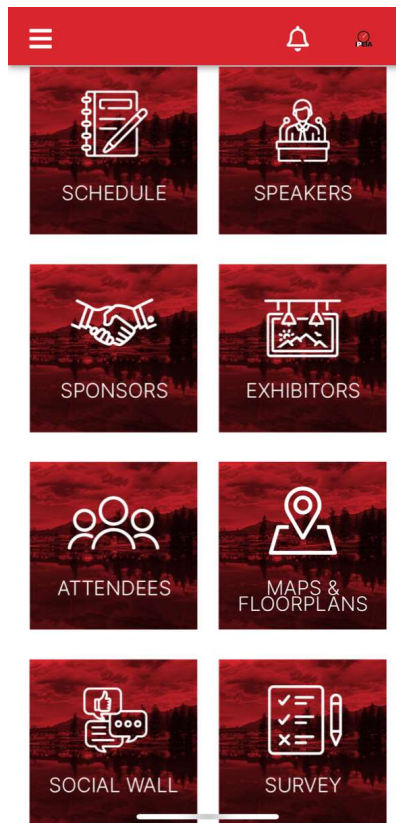
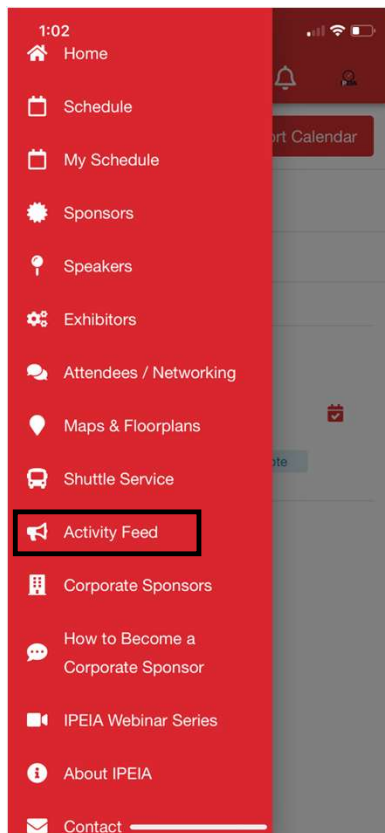
Select the *Survey* widget from the app's homepage

- Select the *2023 IPEIA Conference & Exhibition – Event Survey*
- Fill out the event survey with your feedback
- Select *Submit* button





# Activity Feed & Social Wall



## View/Add to our Activity Feed!

- Select *Activity Feed* from the left hand menu to view all postings
- Want to share a photo with everyone at the Conference?

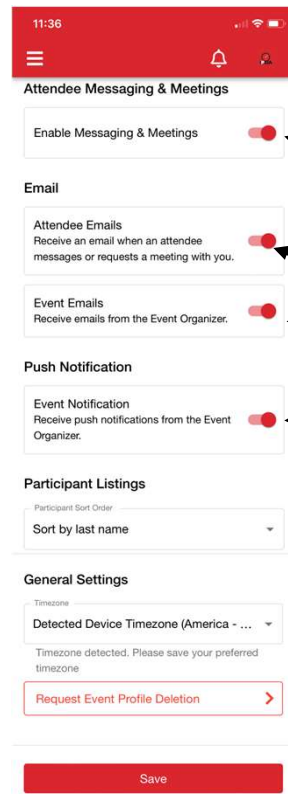
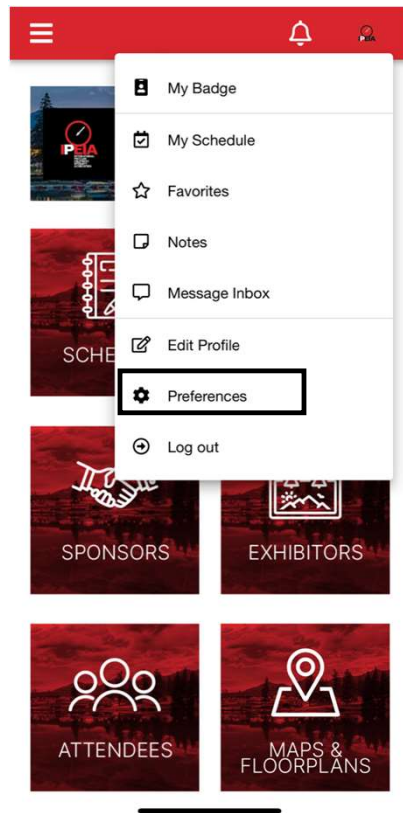
-Type the message you would like to share

-Add an image by selecting the camera icon, then choosing *Photo Library/Take Photo/Choose File*

## Post to IPEIA's Social Wall!

- Send a Tweet and make it Facebook official! Use our hashtag **#IPEIA2023** when posting within your own social media accounts
- View **#IPEIA2023** posts by selecting the widget on the app's homepage or from the left hand menu

# Preferences



To access your *Preferences*, select your profile icon, from the top right corner, then select *Preferences* from the drop-down menu

Select to disable other delegates from messaging you

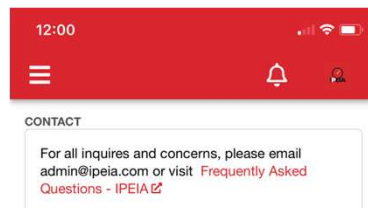
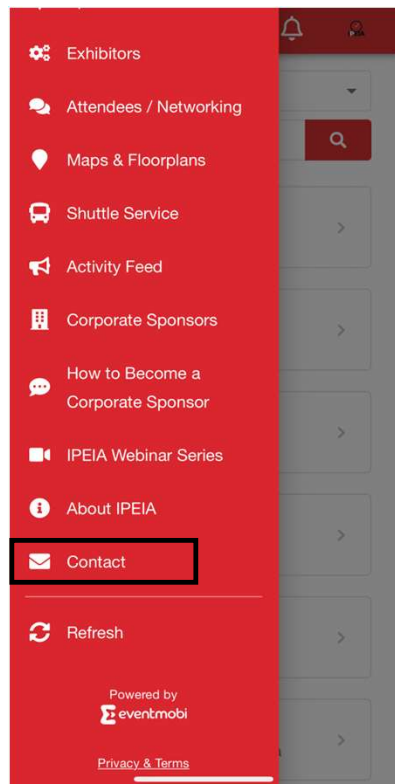
Select (2) to disable email notifications

Select to disable event notifications within the IPEIA app

Change time zone

Request your profile be removed from the IPEIA Conference App

# Need Help?



- Select *Contact* from the left side menu to be directed to IPEIA's contact resources
- Please email [admin@ipeia.com](mailto:admin@ipeia.com) for all inquiries and concerns relating to the app or visit <https://www.ipeia.com/frequently-asked-questions/> for more information on the Conference